

Licensing

From: [REDACTED]
Sent: 26 June 2023 23:44
To: Licensing
Subject: [REDACTED] Deans Court Wimborne
Categories: Kathryn

Dear Sirs,

I live [REDACTED] to Deans Court and have lived at [REDACTED] since around 1998..Around 11 years ago Sir William Hanham took over the estate and gradually introduced a series of commercial undertakings such as weddings/parties concerts/cafe/the letting of houses to visitors, infant schooling etc to generate additional revenue towards the estate upkeep.

Over time the noise and nuisance level has increased. For the most part this was dealt with informally by residents informing the estate about noise/light and other issues. late at night, and earlier in the evening, on a hot line or via email.

It is noted that the license application before you is in respect of extending night time activity for entertainment ie parties/music by one hour until 00.00 and the drinking/eating until 00.30 throughout the year. This is in respect of events held at the main house at Deans Court, the surrounding ground, marquee, cafe and shop.

To date matters have been dealt with informally through direct communication with the estate. Be in no doubt that significant noise/nuisance issues have happened over the years, late into some nights. This has taken the form of noisy revellers and loud music..

I understand the estate needs to be commercial but it is located in the centre of Wimborne amongst a great deal of houses and flats. Residents should be able to get a good nights sleep as they mostly have to work the next day.

By looking to extend activities later into the night the fragile balance in town in my view will be broken. This will generate far more nuisance. For instance the Gate House in Deans Court Lane is right by the cafe and is advertised as a place that can sleep up to 16. Principle guests attending parties /weddings stay here and after returning from events are imbibed and sometimes stay up into the early hours talking loudly in the garden behind the Gate House where there is also a large hot tub. Sometimes music is played. Whilst the Gate House is not part of this application returning guests staying at the Gate House do generate a knock on nuisance here. This is especially of concern in the summer when windows are open at night and ark lights are on in the Gate House Garden. This problem will only be increased by any later licensing permission.

For the aforementioned reasons, I object on nuisance grounds under the Licensing Act 2003 to this application. The estate should also be asked to produce a noise risk assessment plan to deal with current nuisance issues. They do not appear to have one that has been carried out over a week involving acoustic measurement to establish background/music decibel levels.

Yours faithfully,

[REDACTED]

Licensing

From: [REDACTED]
Sent: 10 June 2023 00:06
To: Licensing
Subject: [REDACTED] Application for new licences by Deans Court, Wimborne

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Kathryn

I live at [REDACTED] Wimborne and am a close neighbour to Deans Court. I have had to phone them recently on several evenings when they have held events under their present licence to complain about excessive noise from bands. The sound is sometimes so loud it can be heard with our windows shut. However, they do finish promptly at 11pm. So it is worrying to learn that Deans Court are now applying for licences in another part of the estate, to have entertainment until midnight and drinking until 12.30am. The location is in the heart of a residential area and I fear that if the application is approved, I and other local residents will be subjected to more and longer noise, whether from music till midnight or groups of people as they leave after drinking alcohol till 12.30am. None of the other nearby licensed premises operate so late, and this would therefore be 90 minutes of additional disturbance at times when many need to be sleeping. I do not think those timings should be permitted. If an entertainment licence is approved, I ask also that a limit be placed on the volume of any music, so that we residents can also enjoy being outdoors on warm evenings, or indoors with our windows open, without having to listen to it.

Yours sincerely
[REDACTED]

Licensing

From: [REDACTED]
Sent: 27 June 2023 18:34
To: Licensing
Subject: [REDACTED] Deans Court License
Categories: Kathryn

As a resident [REDACTED] to Deans Court I have some reservations with regard to this license There are a number of functions including weddings every weekend until end of September and other activities- it is the noise associated with these events which are of primary concern. The music can be very loud and late - we have contacted Deans Court directly in the past to advise them of this and request it is reduced. This is a nuisance at night specifically- some form of noise control would make it more palatable- If this were to be adopted I feel it would work for both parties.

[REDACTED]
[REDACTED]

Sent from my iPhone



Mrs Kathryn Miller
Senior Licencing Officer
Dorset County Council
Dorchester
Dorset
DT1 1XJ

Dear Mrs Miller

Deans Court – open application 036483

22nd June 2023

We wish to object to the application from Deans Court for a new Premises Licence, to include an extension to midnight, for the playing of music, seven days a week

Our objection is based on our concern that this new licence will increase the possibility of public nuisance for the dwellings nearby, including our own.

We are particularly concerned about noise nuisance as this already happens when an event is held at Deans Court. The noise nuisance has increased since lockdown ended. Previously the music was usually at a level where you could barely make out what song was being sung or played. Now the noise leakage from the marquee/site has increased significantly on a number of occasions. On these occasions the music can be heard with all of the windows in our house closed and when leaving our bedroom windows open prevents sleeping.

We previously approached licensing about the issue, pre lockdown, and was signposted to environmental health. They suggested we complain directly to Deans Court and this we did.

Since then we have entered email correspondence with Deans Court and phoned their out of hours contact number to ask for the volume to be turned down. We had cause to phone on Wednesday evening (31/05/23) at 23:06. We were told there was an extension until midnight and that they would reduce the noise and call us back. On call back there was no difference to the noise nuisance. We had no choice but to stay up until the music had stopped at midnight on a work night. Between the period 26th May to 3rd June, there where events held at Deans Court most evenings, including week days.

We understand, that at the moment, a condition of the licence is the premises are to ask the band/dj to turn the music down at 22:30. However, what can happen is the music gets louder for the last half an hour of the event.

We have no objection to the premises holding events, in fact we have on occasion attended events there ourselves, but the level of noise should not affect or spoil the enjoyment of our own home or other occupants of nearby residences.

We must assume that Deans Court applying for this extended hours licence, is to hold more frequent events. This could result in the increase of noise nuisance and become intolerable to local residents.

We believe the existing measures taken by the event management to mitigate the noise nuisance, can be, and may continue to be, insufficiently robust. The emphasis is on residents affected to contact Deans Court by phone (if they are aware they can do this) when the music is at an unacceptable level. It is self-evident that the event management at Deans Court do not take responsibility at every event to monitor the noise levels and ensuring noise levels are maintained at an acceptable level.

We have made a number of sound recordings, on a mobile phone. We appreciate these recordings are not a record of dB(A) but can make these available if necessary.

We would be grateful if the Licensing team would consider our objection.

Yours Sincerely



Licensing

From: [REDACTED]
Sent: 27 June 2023 11:09
To: Licensing
Subject: Fwd: Objection to licensing application - Deans Court Wimborne
Categories: Kathryn

To whom it may concern,

I am writing to object to the licensing application made by Deans's Court (notice dated 1 June 2023) applying for a licence for regulated entertainment generally between the hours of 08.00 and 00.00 hrs and late night refreshments and supply of alcohol between 08.00 and 00.30 hrs on any day of the week. The application relates to not only Deans Court but the surrounding ground and the Cafe and Home store.

My place of residence, [REDACTED]
[REDACTED] my family are directly affected by events that take place at Deans Court and these associated buildings.

Licensing objective - Public Nuisance

I am objecting to the application under the head of public nuisance.

At present events take place fairly frequently at Deans Court and can be very noisy with loud music. However they usually take place at weekends and the noise generally does not go on past 23.00hrs (with some exceptions). Although the events are usually very noisy, with loud music and people shouting, in an effort to be reasonable, we have generally tolerated this intrusion and noise nuisance. Were Deans Court to be given a later licence, the noise from entertainment and patrons would continue until at least midnight and potentially take place **every day**. Further, if a license were given for alcohol sales until 00.30, drinking up time would mean that parties would continue until at least 01.00hrs. This would not be reasonable or acceptable to residents that live next to Deans Court and would equate to a public nuisance. This is unacceptable in a residential area.

Most of the events take place in the warmer months when we need to have windows open in the bedrooms. I live with my daughter who is at school and studying for important exams. Her bedroom [REDACTED] and when events take place she finds it very difficult to sleep (as do I). Particularly in the summer when we have to have windows open at night due to the heat in the house. At present we have tolerated the noise nuisance from events at weekends. However if Deans Court were to be granted this licence then events could potentially take place **every** night of the week until 01.00hrs which would have a detrimental affect on her sleep and her studies would be affected.

I have no intention of being difficult or deliberately obstructive but if the licence application were to be granted it would make day to day life very difficult due to excessive noise nuisance in a residential area. In an effort to be reasonable I would ask that the licensing committee refuse this application but allow events to take place at weekends and only until 23.00 hrs latest.

Please don't hesitate to contact me should you require any further information

I look forward to hearing from you

Regards



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████████████████████

5th June 2023,

Subject: Objection to License Notice for Deans Court, Wimborne Minster

To Whom It May Concern,

I am an experienced safety professional and have frequently interacted with communities re noise and pollution issues during my career. I am writing this letter to express my strong objection to the recent new premises license notice request for Deans Court.

As a concerned resident and stakeholder in this local community, I firmly believe that granting such a license to Deans Court would have adverse effects on our residential environment and quality of life. I kindly request you to decline this application for the following reasons:

1. Impact on the residential area:
 - There will be a further increase in traffic with much of it being on gravel directly adjacent to our bedroom windows
 - The noise levels will increase through traffic and footfall on the gravel, car engines running & horns being used by taxis, noise pollution, patrons waiting around for transport and talking loudly, singing and continued socialising in the immediate area.
 - This has been, in general, a relatively peaceful and tranquil residential area that will be lost due to character and nature of the events being held at Deans Court.
 - Deans Court have many business venture. There is a pre school nursery in 'the paddock' adjacent to our premises where activities start between 7 and 7.15am, with the proposed late licence and the extension to night time entertainment that would mean business activity potential running through to 1am and then restarting 6 hours later for the nursery. So, affected residents will have less than 6 hours sleep opportunity. This will undoubtedly affect both the physical and mental health of residents in the area. There are many studies on sleep deprivation and its affects and these should be carefully considered as it has potential liability issue.
2. Safety Concerns:
 - Patrons intoxicated and argumentative late at night can be clearly heard from our house
 - A late licence will encourage revellers to converge at Deans Court after pubs with normal hours shut their doors.
 - There is no police presence in Wimborne to respond to any disturbances, especially at night time.
 - Increased vehicular congestion and unauthorised parking in private areas will cause conflict
 - Inadequate parking facilities in the area result in 'green' areas being used for parking directly beside our building.
 - Potential disturbances to public safety through the increased number of revellers and vehicles accessing a narrow lane (cul de sac)
3. Environmental Implications:
 - An increase in noise pollution which will potentially affect the areas eco system and bio diversity. A full economic & social impact assessment should be required to fully assess this.
4. Community Consensus:
 - The Queen Elizabeth Court residents association (being the building closest to the Deans Court grounds) have not been contacted by the Deans Court estate management with regards to this licence

application and as an association also object to the application. We will be contacting the other housing associations in the area to hear their views and to find out if Deans Court has contacted them.

5. Alternatives Options:

- Conducting a noise risk assessment to gain a baseline measurement of the noise environment within the vicinity. Once the noise environment and environmental impact has been defined, the full effect can be assessed and quantified and not just thumb sucked (the current situation).
- Fauna disturbance to be included as part of the noise risk assessment – especially the affect on birdlife and nesting. It is widely acknowledged that wild animals suffer chronic stress, fertility problems and change their nesting habitat in response to noise.
- A dedicated entertainment area within Deans Court that is suitably located away from the residential area to minimise disturbance to residents.
- Access to Deans Court to be relocated to an area to minimise disturbance to residents.
- Replacing the gravel road area with a solid roadway to minimise footfall and traffic noise (recycled resin products are enviro friendly and available).
- Maximum noise levels to be set and noise monitoring stations to be established

I kindly request that you take these objections into serious consideration and review the proposed license notice accordingly. It is crucial to prioritize the best interests and well-being of the residents who call this neighbourhood their home. As is now widely acknowledged by the CIEH and the WHO noise pollution has many negative impacts on people's quality of life and health, both physical and mental.

Furthermore, I would appreciate being kept informed of any developments or decisions regarding this matter. Please feel free to contact me should you require any further information or if you would like to discuss this issue in more detail.

Thank you for your attention to this important matter.

Sincerely,

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Licensing

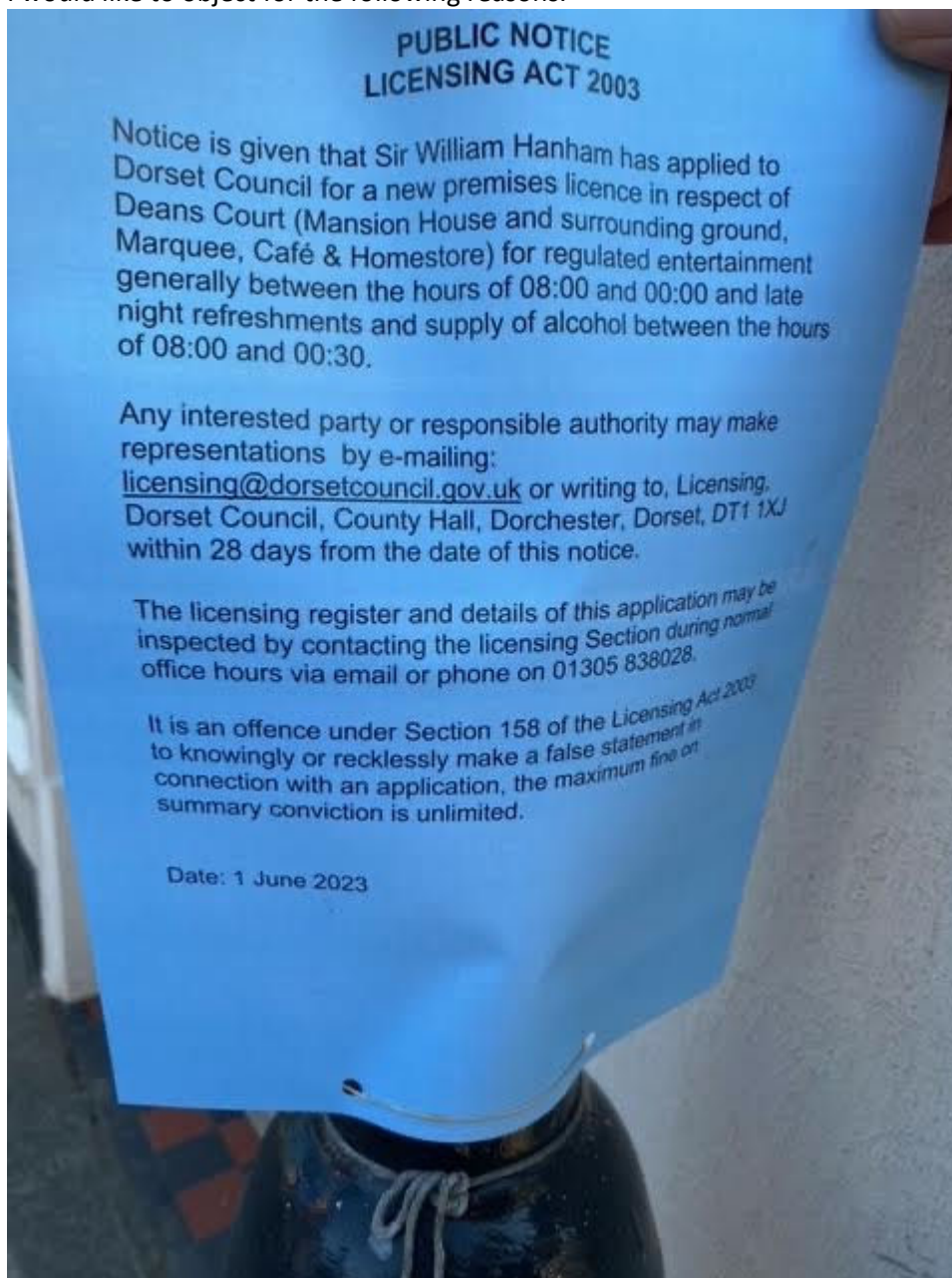
From: [REDACTED]
Sent: 02 June 2023 13:14
To: Licensing
Subject: Late license for deans court

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Kathryn

Good afternoon

I would like to respond to the notice from William Hanham regarding a late license on his property. I would like to object for the following reasons.



Number one - on most weekends during the summer. We have music from mid afternoon to approximately 11 o'clock.

It is usual that the music stops then and I think this is perfectly acceptable , however extending past midnight would result in people leaving the premises later and drunker.

The traffic of vehicles and people, quite often loud, is rarely a problem at its current level.

Number two - often event guests go off into town late and last summer there were quite a few incidents of out-of-towners clashing with locals which is unfortunate but will always happen. A few incidents were very severe and not usual for Wimborne. Combined with the current lack of police support in the area I feel that a longer time to consume alcohol will fuel the problem . I hate seeing bouncers outside pubs anywhere in wimborne as it is but I think more will be needed.

The music from Deans court heard from our home is quite loud, and it means that I cannot have my windows open if I wish to sleep before 11 o'clock. I personally think 11 pm finish is perfectly acceptable.

I am woken up by the glass recyclers very early in the mornings after every event and think there should be a clear break in noise disturbance for a decent period of time.

I have already had to tolerate the noise from the forest school popping up literally on the other side of our wall wall, (which was not declared) which doesn't look like it's going to move after 18 months as it says on the planning application.

In conclusion I'd rather not have noise from eight in the morning till gone midnight plus the bin runs. I chose to live here specifically because our property backs directly onto the countryside and whilst I do expect general noise to a certain time I definitely do not want it to go on late.

Last night (Wednesday) everyone around here noticed and commented on the lateness of the wedding - so it will not go unnoticed.

I feel particularly strongly that since "Deans Court" has openly declared that they did not wish to converse with [REDACTED] residents on this subject, that they already acknowledge that their application may upset a few people which is sad because we are their DIRECT neighbours and perfectly open to a conversation.

This letter is my personal view though and I wish to protest strongly against any decision Dorset council may make in favour of the request/application

Yours very sincerely

[REDACTED]
[REDACTED]
[REDACTED]

Map view [This is redacted from the public pack but Members of the Sub Committee have received the un-redacted version.](#)

[REDACTED]
[REDACTED]
[REDACTED]

Licensing

From: [REDACTED]
Sent: 19 June 2023 12:51
To: Licensing
Subject: [REDACTED] Deans court application

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Kathryn

Good afternoon.

I have read the application for a late License at Deans court. In general I do not wish that a late license is granted as I can currently hear every song played until the current cut off at 11 pm (which is always prompt) It is slightly better when it's a live band and always worse if the wind is in our direction. I have no objects as things stand now.

However granting a late license would definitely cause myself and family a sleep problem.

I'd like to make this particular point.

RE :M(d)

Although it would be sensible for the person doing the observations to do so before 11 pm , it will be after 11 pm that the problems will occur.

Many people including ourselves will go to bed around 11pm and certainly by twelve. Therefore doing a check before hand will not serve the purpose it is intended for.

I think it would be a good idea not to just check Deans court lane but more of the surrounding area. My reason is that only Deans Court offices cafe , forest school and commercial premises make up the greater part of the lane.

Leaving just a very few houses to be affected. (little objection)

Queen Elizabeth Court and Beaufort mews, (grammar school lane) on the other hand, sit directly on the driveway and boundary with Deans court and will be directly effected.

I wish you, please, to take this in to consideration when deciding.

Your sincerely

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

12:28 

 dorsetcouncil

M 17 of 23

Describe the steps you intend to take to promote the

a) General – all four licensing objectives (b, c, d and 10)

Documented delegation of authorisations to sell alcohol on premises and shall be available on request by an authorised Authority or the Police.

b) The prevention of crime and disorder

--
[Redacted]

Licensing

From: [REDACTED]
Sent: 02 June 2023 09:49
To: Licensing
Subject: [REDACTED] Public Notice Licensing Act 2003.

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Kathryn

I would like to object to the application for a new premises license for Deans court (Mansion House and surrounding grounds,Marquee, Cafe& Homestore) for entertainment between 08.00 and 00.30 I live in [REDACTED]
[REDACTED]. The noise is bad enough now without adding to it. The residents who live here are mostly retired and came to live here for the peaceful ambience, not loud disco music every night. We already have The Forest Nursery immediately [REDACTED] Which we had no notification at all.
This will all affect the price of our properties, also can the infrastructure Cope???

Sincerely [REDACTED]

Sent from my iPad